



# Handling of live animals

[WWW.SHERCARGO.RU](http://WWW.SHERCARGO.RU)



# About company

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"Sheremetyevo-cargo" is one of the largest air cargo terminals in Russia. The company works for more than 30 years.

"Sheremetyevo-cargo" is the most high-tech ground handler in the Moscow aviation hub.

**28 000 m<sup>2</sup>**

Terminal complex area

**19,7 ha**

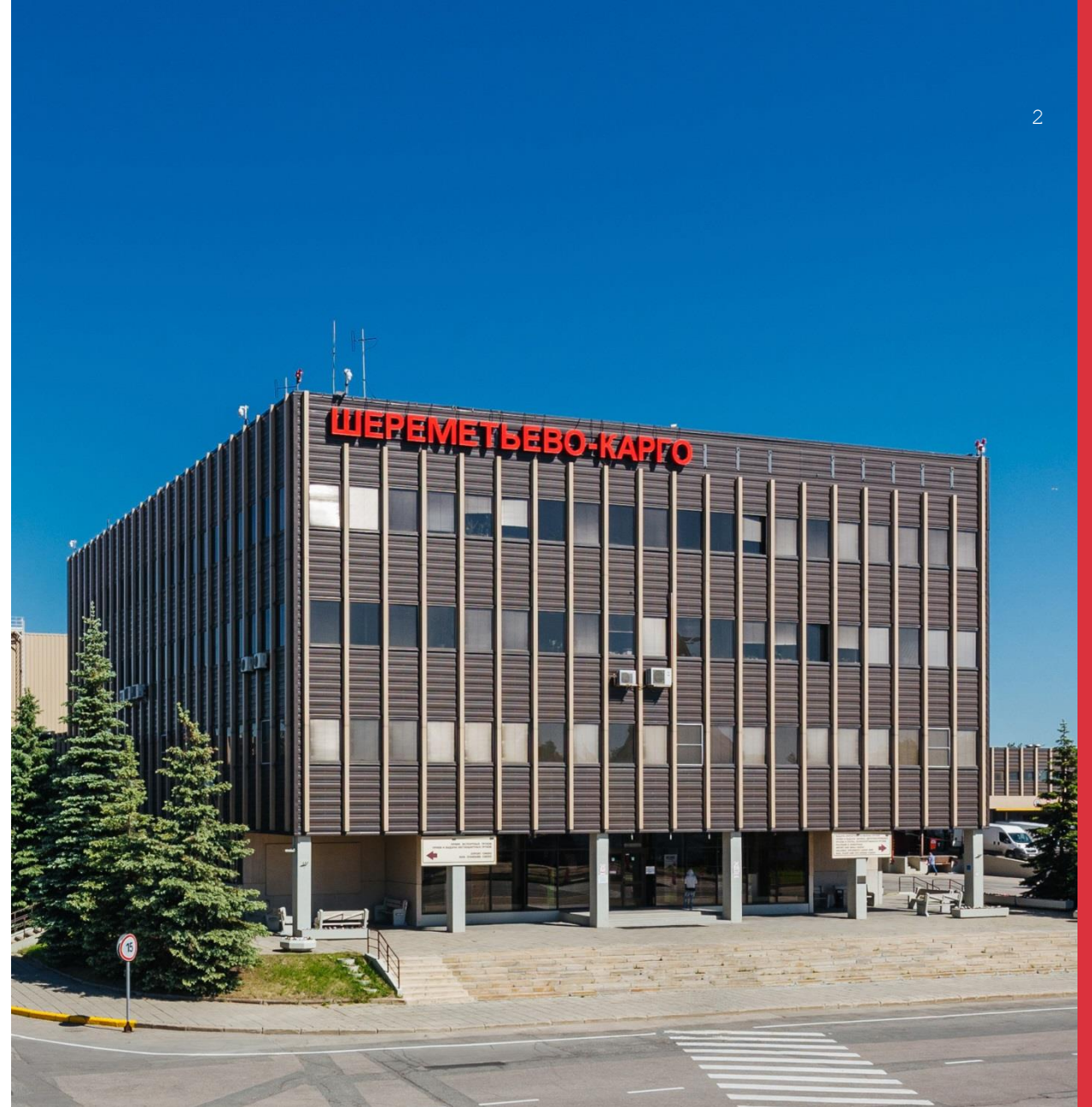
Main terminal area

**360 000 t**

Confirmed annual cargo turnover capabilities

**800 persons**

Staff members





# Handling of live animals

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"Sheremetyevo-cargo" has a wide experience of handling live animals.

We accept and handle:

- ❑ Pets of private clients (cats, dogs etc.)
- ❑ Eggs and day-old chicks
- ❑ Aquarium fish
- ❑ Animals for circuses and zoos (giraffes, bears, elephants, dolphins, beluga whales, etc.)
- ❑ Insects (butterflies, bees, bumblebees, etc.)
- ❑ Big quantities of animals (cows, pigs, horses, etc.)

## Handling guidelines

Our goal is to provide comfortable service for animals and keep them separately from other cargo.



### **Strict compliance with**

IATA (Live Animals Regulations),  
SITES, Russian law and guidelines  
of the airlines



### **Ensure necessary temperature conditions**



### **Priority handling (warehouse and ramp)**



### **Communication with consignee**

You will always know where your  
pet is now and how soon you will  
be able to receive it

# Transportation of live animals

For delivery of live animals we use special vehicles with thermal equipment and thermo-dollies.

## WE HAVE:

**Vehicles with thermal equipment to carry cargo on pallets (PMC)**

Conditions from -25°C to +25°C

**Vehicles with thermal equipment to carry cargo without ULDs (BULK)**

Conditions from -25°C to +25°C





# Handling of live animals at the warehouse

Warehouse has a special storage areas for animals providing necessary temperature and humidity.

- We always provide water to animals
- Feeding is only possible after consultation with the consignee (shipper)
- The warehouse workers can always advise the animal health status
- If necessary, you can access your pet and take care of it
- We have a vet on our warehouse who can offer qualified assistance for animal

## Customs clearance and veterinary control

Note that full set of original accompanying documents must arrive with your animal. It is a mandatory term for unloading cargo from the aircraft and veterinary and customs clearance.

Customs clearance of live animals is carried out 24 hours a day, 7 days a week, 365 days a year.



## Handling big quantities of live animals

Handling of big quantities of live animals is carried out according to plan, which is pre-agreed with the shipper and the consignee. For pre-agreement we need the following information:



Photos and descriptions of the stables / cages in which the animals will arrive / depart



Preferred way of transferring animals to the truck (from the truck) of the customer (together with the cage, by moving individual animals without the cage, etc.)



Customer's requirements for temperature conditions of the animal accommodation



Additional services requests



# Handling big quantities of live animals

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To handle big quantities of live animals we arranged a special sterile area for transferring from the stables and cages directly to the client's truck. The special handling cages and bridges are always available.

# 400

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Heads –  
we have experience of  
handling big  
quantities of cattle



## Handling big quantities of live animals



Our company has its own workshops, which according to customer drawings can construct reloading bridges, reinforced cages, etc.



Overloading of heavy cages (elephants, etc.) is carried out using forklift with a capacity up to 13 tons, cranes with a lifting capacity of 25 tons or crane-beam



The vet is present at all stages of the handling process

# Additional services



**Cleaning and disinfection of pallets**



**Express delivery of documents**



**Vet services**



**Construction of transportation cages adapted to your requirements**



**Services of cynologist**



**Construction of the reloading bridges according to customer drawings**



**Collection and destruction of waste**



**Deconstruction of stalls / cages and loading them into customer's vehicle**



**Feeding and care services, walking pets etc.**



**Services of specialist with tranquilizer weapons**



# Express delivery

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To get cargo documents as fast as possible you can request "Express delivery" service.

Time of documents preparation  
1.5-2.5 hours after flight arrival

**(495) 961-38-08**

**Under request of the client  
a special staff member will  
be dedicated to work with  
the cargo**

**Delivery of documents  
and cargo will be done  
separately from other  
cargo**

**You will be able to start  
customs clearance 3-4  
hours earlier**

# Our advantages



Delivery of cargo to Sheremetyevo on flights of more than 30 airlines from around the world



Attention to the customer's needs and details of service, readiness to comply with additional customer requirements



Step-by-step management of all operations



Certified and trained staff with average work experience of 9 years



Flexible rates policy, the cost of services depends on the volume of cargo



The terminal is located closely to the aircraft parking places

# Airlines-partners



# We offer our services to shippers and consignees of live animals

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Choosing us you get a guarantee of quality  
services

## Our contacts:

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